## **Illinois Department of Insurance**

PAT QUINN Governor MICHAEL T. McRAITH Director

TO: Insurance Companies and Agent Associations

FROM: Michael T. McRaith, Director of Insurance

DATE: August 4, 2010

RE: State Based System Licensing System Orientation

Insurance company licensing staff and producers, or their representatives, are cordially invited to the State Based System (SBS) orientation meeting to be held at the Illinois Department of Insurance, 320 W. Washington St. Springfield, IL 62767. The orientation will be held August 25, 2010 at 11:00 a.m. Please come to the 4<sup>th</sup> floor reception area and you will be directed to the meeting room.

The orientation will allow licensing staff and producers to better understand the improved web-based functionality of the State's new licensing system.

Through SBS, an insurance producer will be able to register immediately at any time and on any day. SBS permits real time access to a producer's licensing information, thereby eliminating the delays caused by regular mail and telephone calls or email correspondence.

In particular, producers will receive the following benefits from the Department's conversion to the SBS licensing system:

- Resident licensing original and renewal applications, non-resident original and renewal applications, address change requests and the attachment warehouse will be available to producers and other licensed entities on-line, all day, every day.
- Temporary licenses will be processed online.
- Approved license transactions will be loaded to SBS and viewable by the licensee online within minutes.
- Licensees and licensing administrators will have fingertip access to electronically available information, including license printing, review of continuing education (CE) transcripts, and review of any portion of the licensee summary. Licensees can also receive automatic email notifications from the Department, thus avoiding U.S. postal mailing expenses.
- The public will have free online access to information describing the status of a producer's license.
- Licensees will no longer have to use a Social Security number as a license identification number for CE courses, online log-ins, and course lists.
- CE course review features will be available online so that producers are able to search for course availability.

If you plan to attend, please rsvp to Tammy Long at 217-782-6368 no later than August 20, 2010.